

Wildview Ridge Home Owners Survey!



Purpose of the survey: The Board members of the Wildview Ridge Home Owners Association care about our community. As we enter a new year we would like to take this opportunity to obtain your feedback in various areas by conducting a survey.

We encourage as much feedback as possible from you as the survey results will help us determine your level of satisfaction and identify areas for improvement. Our plan is to conduct surveys periodically to ensure continuation of understanding overall homeowner satisfaction level, concerns and priorities. Providing your name on the survey is optional. Survey results will be shared with homeowners. However, names will not be on survey results. Please mail completed survey in the envelope provided by Feb 14th (Valentines day!). Again, **please respond** as we care and want your input. THANKS! ☺

Survey Questionnaire: Check the box that applies

1. Overall, how satisfied are you with the maintenance of the neighborhood in the following areas?

Front Fencing Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Gate Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Mailbox area Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Development Street conditions Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Homeowner Ditch conditions Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Homeowner Yard conditions Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Front Entrance Landscape Appearance Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Front Entrance Lighting Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Comments: _____

2. Overall, how satisfied are you with the communication to homeowners when there is a problem going on in our neighborhood (car break-ins, gate problems, etc)?

Very Unsatisfied Unsatisfied Satisfied Very Satisfied

Do you have any suggestions on how communication could be better (email, bulletin board, etc.)?

The next couple of questions have to do with covenants (Original 8/29/97 and Second Amendment 3/19/98). If you need a copy you can refer to our new website: www.wildviewridge.org

3. Would you like the Home Owners Association to enforce the covenants more aggressively? If so please list in what areas?

Yes No

4. Are there covenants you don't agree with? Yes No Not Sure If yes, which ones?

5. Should we update or revise any current covenants? Yes No Not Sure If yes, which ones?

6. Knowing that the purpose of the covenants is to protect the integrity of the development and thus the value of our homes, which best reflects how you believe we should deal with the covenants.

- Limit enforcement to warnings only
 - Limit enforcement to warning and fines
 - Enforce by use of warnings, fines, and legal action
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7. As our development ages, maintenance of our roads, wells, fences, gates, etc will need to be replaced or significantly repaired at a cost greater than our current dues will cover. Please indicate below by selecting the option that best fits how you would suggest we plan for these future expenses.

- Raise dues to cover anticipated future costs and reserve
 - Maintain current dues level and place a special assessment fee on each property owner to cover the cost.
 - Raise our dues slowly over time and if we still don't have enough money in the reserve at the time of expense place a special assessment fee on each property owner.
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8. One of the most costly items for repairs over the years has been our gate. The design has been one of the main reasons for so many repairs. Please indicate which option you would support regarding our gate.

- We need our gate so please continue repairing it, as needed (10 yr. expected life, \$6,000)
 - The gate is not necessary so please remove it
 - Replace the gate at homeowners expense so it will have fewer repairs and work more consistently (approx \$700 per home owner to replace).
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9. Have you been getting Home Owner Association (HOA) meeting minutes in the mail? Yes No

10. Have you visited the Wildview Ridge website? www.wilviewridge.com or now new www.wildviewridge.org website?

Yes No Do you have any suggestions on website?

11. Have you had interactions with our management company JC Higgins? Yes No
If yes how satisfied were you with their response?

Very Unsatisfied Unsatisfied Satisfied Very Satisfied

12. If you have a problem with one of the following areas do you know whom to call?

Fence	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not Sure <input type="checkbox"/>	Gate	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not Sure <input type="checkbox"/>
Mailboxes	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not Sure <input type="checkbox"/>	Lights	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not Sure <input type="checkbox"/>
Water	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not Sure <input type="checkbox"/>				

13. Would you like to see more social activities planned for our development? Yes No Not Sure
If yes, in what areas?

- Women Activities
 - Men Activities
 - Kids Activities
 - Activities, which involve everyone
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14. Do you have any other comments or concerns (write on back)?

Name (Optional) _____

Thanks for completing the survey! Please mail back in envelope provided by Feb 14th. Rhonda McAuliffe (lot #25) is helping with survey coordination and will be compiling results for us.